

	QUALITY AND ENVIRONMENT POLICY	Revision 5	Date 02-07-2024
EPSON COMO PRINTING TECHNOLOGIES SRL			

Epson Como Printing Technologies Srl (ECS) was born from the union of F.Ili Robustelli and For.Tex, both located in Italy, in the Como textile district, in collaboration with Seiko Epson Corporation (SEC), a leading Japanese company in the Information sector Technologies.

Each company brought its own excellent skills: For.Tex specialization in the field of chemistry and dyes, F.Ili Robustelli in the engineering of printing machines and SEC in printing technologies, contributing to creating a unique reality in the printing market. textile capable of providing an integrated and complete printing solution. The experiences gained by For.Tex and Robustelli in the field of traditional and then digital printing, combined with SEC's R&D in inkjet printing technology, offer Epson Como Printing Technologies the necessary expertise to fully understand the needs of the national market and internationally, and to place itself in a leadership position for the marketing and pre- and post-sales assistance of digital printers, inks, pre-treatments, thickeners, dyes and auxiliaries.

Epson Como Printing Technologies summarizes in the following points the strategies it intends to promote in pursuing continuous improvement both in the environmental and quality fields:

- Making ECS a sustainability laboratory that can propose innovative solutions that can be decisive for the expansion of Direct To Fabric (DTF) on the global market
- Take on board the needs, problems and specificities of users. This is where our design process takes inspiration to develop the technology necessary to create a versatile production system; continuous dialogue with the customer is essential to focus R&D projects
- Maintain current customers and acquire new ones as an expression of market satisfaction
- Understand customer needs and expectations to satisfy them
- Enhance the Textile Solution Center (TSC) as an important tool, as well as for customer assistance, for the verification and development of future projects on an industrial scale
- Ensure compliance with applicable legislation and internal group regulations, as they are elements that underpin market presence and organizational sustainability
- Guarantee a welcoming and safe workplace by undertaking professional qualification paths to strengthen motivation and achieve organizational flexibility that can transform sudden market changes into opportunities to be seized
- Systematically control cost management and exposure to customers to ensure an economically sustainable business
- Choosing partners and suppliers who help in the development of products and services is a necessary condition for business success. Partners who must also be at the forefront regarding the applicable environmental standards increasingly required by the market
- Implement actions that contribute to the protection of the environment and the prevention of pollution generated by its activity such as: containment of energy consumption, decarbonisation, optimization of the consumption of natural resources, improvement in waste management
- Comply with the requirements of our Environmental Management System based on the ISO 14001:2015 standard and our Quality Management System based on the ISO 9001:2015 standard

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- Promote more virtuous behavior in environmental matters among employees by offering specific activities and training

Daniela Guerci
President of the Board
