

Pharmacy label printing challenges and solutions

Why choose Epson TM-L100



EPSON[®]

An answer to your label printing challenges

Discover why TM-L100 is the ideal solution for pharmacies

- 1 Complex and frequently updated regulations
- 2 Localisation, translation and customisation demands
- 3 Increased risk of error from manual labelling
- 4 Poor label quality impacting on the patient experience
- 5 Downtime from maintenance
- 6 Need on-demand customisations
- 7 Trouble storing and processing pre-printed labels
- 8 Repackaging requirements creating labelling headaches
- 9 Integrating with POS systems proving complex or expensive
- 10 Limited counter space



Challenge 1

Complex and frequently updated regulations

The pharmaceutical industry is subject to strict regulations and standards that are always changing. It's important to ensure that medication labels provide clear and accurate information to patients, and that delivery labels ensure the privacy of the patient, as well as adhering to local requirements.



So how can you ensure your labels remain compliant and up to date?

On-demand labels that adapt to ever-changing demands

TM-L100 prints on-demand labels quickly and easily, which means you can always get ahead of regulatory change without wasted time or stock.



Stay compliant and limit risk when regulations change



Adapt and react quickly to new guidelines or localised requirements



No need for pre-printed labels meaning less waste if regulations change

Localisation, translation and customisation demands

When you're delivering medications in regions with differing languages, requirements, and regulations, it's important to be able to customise medication and delivery labels quickly and easily.

But how can you ensure a streamlined and efficient process?



On-demand labels that always communicate effectively

TM-L100 printers are highly versatile, adapting to your changing needs and allowing quick and simple customisations.



Add translations and localised information on-demand



Ensure regulatory requirements are clear with different languages available on demand



Reduce waste with the ability to create multilingual labels as required

Challenge 3

Increased risk of error from manual labelling

Manual labelling is subject to human error. When it comes to dispensing medications, errors around dose, patient name and labelling mix-ups can have serious consequences.

So how can you minimise risk and improve labelling accuracy?

On-demand labels that improve accuracy

TM-L100 can print labels as and when you need them. And because of the label-taking sensor, which prints one label at a time, there's less chance of labels getting mixed up.



Print one label at a time to reduce errors



On-demand means no hanging around, reducing risk of mix-ups and improving data privacy



Reduce waste with on-demand linerless label printing

Poor label quality impacting on the patient experience

When labels are tricky to read, fade, smudge or don't withstand temperature changes, you risk patients losing confidence in your service or misinterpreting instructions – which can have dangerous consequences.

So how can you ensure consistent label quality and improve the patient experience?

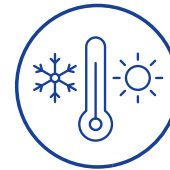


On-demand labels that prioritise quality and readability

TM-L100 is designed to deliver excellent print quality, and is compatible with several linerless media types – suitable for different needs (high or low temperature, permanent or removable adhesive, etc.)



High-quality thermal printing ensures clear, smudge-free printing



Compatible with labels that can withstand high or low temperatures



Compatible with labels with low or high tack, for permanent or removable applications

Challenge 5

Downtime from maintenance

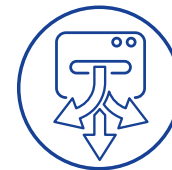
Many label printers require regular maintenance, which creates downtime that can disrupt pharmacy operations.

So what's the answer?

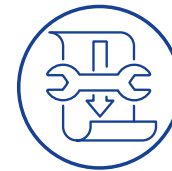


On-demand label printing that boosts uptime

Cutting-edge technology such as non-adhesive coating to internal parts and a grooved platen roller makes TM-L100 compatible with a wide range of linerless media and virtually immune to paper jams.



Less intervention due to high quality technology



Less maintenance means reduced downtime



Increased uptime improves operational efficiency



Challenge 6

Need on-demand customisations

Pharmacy labels may require patient-specific information and special instructions, which increases their complexity and the risk of errors.

So how can you guarantee faster, more accurate updates?



On-demand label printing with flexibility

TM-L100 can help you deliver fast and simple customisations to ensure your labels are always relevant.



Print labels at any required length, with 80mm, 58mm or 40mm width



Use the graphic capacity to add images or graphics to illustrate instructions or highlight warnings



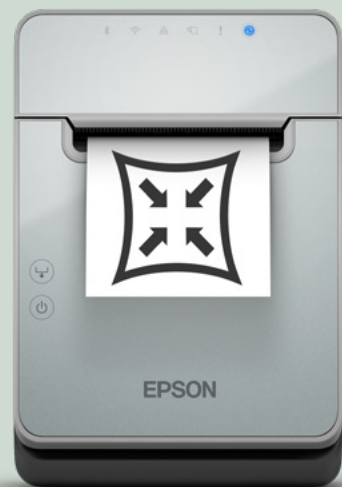
Reduce errors by printing one label at a time

Challenge 7

Trouble storing and processing pre-printed labels

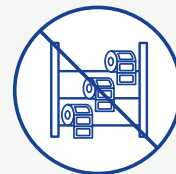
Storing pre-printed pharmacy labels in bulk can take up valuable space, add unnecessary time and complexity to operations, and produce waste when requirements and regulations are updated.

But what's the alternative?



On-demand label printing means no pre-printed label stock to store

TM-L100 is designed to print on-demand without hassle. Its linerless printing capability reduces waste from backing material.



Eliminate storage requirements for pre-printed label stock



Boost operational efficiency with on-demand label printing



Less waste from backing material thanks to linerless media

Challenge 8

Repackaging requirements creating labelling headaches

When repackaging medications to individual doses, labels need updating with the amended dose and new barcode. Speed and accuracy are essential to ensure efficient, streamlined operations and reduce the waste from pre-printed labels.

So how can your label printer help?

On-demand label printing ensures accuracy when repackaging medication

The high resolution and printing speed of TM-L100 means you can easily create clear labels of any length, with the exact quantity and dose information.



Accurately show quantity and dosage information by printing on-demand labels for repackaging



Less waste from backing material, thanks to linerless media



High-quality printing ensures smudge-free labels on-demand

Challenge 9

Integrating with POS systems proving complex or expensive

Not all label printers are compatible with your existing POS systems. Integrating them can prove inefficient, expensive and overly complex.

So what's the solution?

On-demand label printer with embedded ePOS capacities

TM-L100 comes with intelligent functions built in, making integration with POS systems simple and straightforward.



Print from web applications, phones or tablets using XML format



Read data from a barcode reader using a web service and XML format



Print directly from a server (perfect for online ordering)

Challenge 10

Limited counter space

Label printers take up valuable space on the pharmacy counter or in the back office. But they need to be easily accessible and available where you need them most.

So what's the solution?

Compact label printer with wall mounting options

TM-L100 is highly compact and can be installed vertically or horizontally or wall mounted to save space.



Small footprint saves counter space



Vertical or horizontal installation



Wall mounted



TM-L100

SKU	C31CJ52103 C31CJ52103A0	C31CJ52111 C31CJ52111A0	C31CJ52121 C31CJ52121A0
Type	Liner Free Thermal Label Printer		
Interface	USB + Ethernet + Serial	USB + Ethernet	USB + Ethernet + Bluetooth
		Optional WiFi dongle sold separately	
		1x USB type-A to device charging (2.1A)	
		2x USB type-A to connect POS peripherals (500mA)	
Print speed	Up to 170mm/sec		
Supported media width	40mm, 58mm or 80mm		
Other specifications	Compatible with many liner free media		
	Label-taken sensor; prints one label at a time		
	Back-feed capability to reduce paper usage		
	Prints from the web with Server Direct Print technology		
	Same printer can be used for labels and receipts		

Accessories

Description	SKU
DM-D30 / DM-D70: Customer display*	A61CF26101 / A61CF26111 A61CH62101 / A61CH62111
OT-WL06: Wireless LAN dongle 2.4/5GHz*	C32C891323 / C32C891327
OT-BZ20: External Buzzer	C32C890634
OT-WH30: Wall hanging unit	C32C881017

*Cannot be connected to the Serial model

CoverPlus

Description	SKU
03 years CoverPlus Onsite service for TM-L100	CP03OSSECJ52
04 years CoverPlus Onsite service for TM-L100	CP04OSSECJ52
05 years CoverPlus Onsite service for TM-L100	CP05OSSECJ52
03 years CoverPlus RTB service for TM-L100	CP03RTBSCJ52
04 years CoverPlus RTB service for TM-L100	CP04RTBSCJ52
05 years CoverPlus RTB service for TM-L100	CP05RTBSCJ52

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