

## **Full Terms and Conditions**

**These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials for the Epson Campaign. Participants of the Epson Campaign will be deemed to have accepted and be bound by these Terms and Conditions. Please retain a copy for your information.**

**Promoter:** EPSON Europe B.V

**Organiser:** TLC MARKETING WORLDWIDE MIDDLE EAST DMCC

**Participant:** A customer who will purchase the participating product and take part in the campaign.

**Campaign Period:** 15 August – 30 September 2024.

Participants have one month to claim their reward from the date of receiving email from the Organiser.

### **Participating Products:**

<b>UAE</b>	<b>Kuwait</b>	<b>Qatar</b>	<b>Oman</b>	<b>Bahrain</b>	<b>KSA</b>
L3252	L3252	L3252	L3252	L3252	L1250
L3251	L3251	L3251	L3251	L3251	L3211
L3250	L3256	L3256	L3550	L3256	L3250
L3256	L3550	L3550		L3550	L3251
L3550	L3560	L5590		L3560	L3256
L3560	L5590	L6270		L5590	L3252
L4260	L4260	L4260		L6270	L3260
L5590		L5290		L4260	L3266
		L8160		L5290	L3550
				L6290	L3560
				L6490	L4260
				L8160	L5290
					L6270
					L6490
					L8050
					L8160
					L14150
					L18050

### **How to participate:**

- The Participant to buy participating model of the Epson Ecotank Printer.
- Enter microsite, register and upload a purchase receipt.
- The Organiser will verify and confirm the submitted receipt within 24 working hours. The receipt will be approved if it shows that a participating product has been purchased.
- Once receipt is approved the Participant will receive a claim link to choose a reward from the list.

- The reward details with the claim code and individual instructions per reward will be sent to the registered email of the Participant.
- The reward must be claimed within one month of receipt of the email from the Organiser.

### **Rewards:**

- I. Each valid receipt will receive one (1) "Gift" for every valid and complete entry submitted successfully on the redemption platform.
- II. Reward/s are non-refundable, non-transferrable and non-exchangeable.
- III. Reward/s cannot be exchanged for cash or reward credit or any other gift of any kind.
- IV. Terms and conditions apply on all reward partners.
- V. Any minor and any employee, director, member, partner, agent or consultant or any person directly or indirectly who controls or is controlled by the Promoter and/or immediate family members of any employee, director, member, partner, agent, service provider or consultant of or person indirectly or directly in control or controlled by the Promoter, its advertising agencies, advisers, dealers and suppliers or any other third parties associated with this promotion and for marketing services are unable to participate in the promotion, and any submission will be deemed invalid.
- VI. In case of doubt of any fraudulent activity, TLC Middle East reserves its right to itself or through third party to deny any claim that is deemed to have been met with fraudulent activity and/or not abiding by the rules set out in the Terms & Conditions.
- VII. All reward partners terms and conditions, as provided to the Participant at the time that the relevant reward is redeemed, shall also apply. The Participant, in redeeming and utilizing the reward, agrees to such terms and conditions.

### **General Terms:**

1. By entering this activation Participants warrant that they are of 18 years of age have carefully read, accepted and agreed to abide by these terms and conditions.
2. Without detracting in any way from the promotion Terms and Conditions, the following general provisions shall be applicable to these rules.
3. The Promoter will interpret the Terms and Conditions in their sole discretion and reserve the right to amend the Terms and Conditions at any time in accordance with the provisions contained in these rules.
4. By entering and participating in the promotion, you agree that the Organiser (TLC Middle East) may collect and process email of the Participants for purposes of this promotion. (Sending the rewards)
5. The Promoter, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of

goods and services in connection with this promotion and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this promotion, and in case they participated, reward shall be withdrawn.

6. In the event of a dispute, the Participant hereby acknowledge and agree that the decision of the Organiser will be final and binding and no correspondence will be entered into this regard and for further clarity, the Organiser shall be entitled to deal with such disputes (or any failure by entrants to follow the rules) in their sole discretion, including that the Organiser shall be entitled, in addition to any other rights which the Organiser may have in terms of these rules, to immediately disqualify entrants from this promotion. By entering the promotion and/or accepting any prize, the Participants and/or winners hereby indemnify, release and hold harmless Epson and the Organiser (including their subsidiaries, holding companies and affiliates), their directors, employees, agents, suppliers and contractors (the "Organiser parties")
7. Neither TLC or Epson can be held liable from and against any actions, claims and/or liability for injury, loss, damage, expense, claim for damages of any kind resulting in whole or in part, directly or indirectly, from participation in the promotion, and/or the use, acceptance or possession of a prize, and/or participation (or non-participation) in a prize-related activity.
8. The Participants who, in the Organisers' sole determination, act unlawfully, fraudulently, in breach of these rules and/or Terms and Conditions or otherwise dishonestly may be disqualified from participating in the promotion and shall not be eligible to win any prize.
9. By signing on this Terms and Conditions, the Participants hereby acknowledge and agree that neither Epson nor TLC Worldwide shall be held liable nor responsible for any reward misrepresentation (written or verbal) on warranties by anyone / group other than TLC Worldwide.
10. Additional to any other rights contained in the competition rules, the Promoter reserve the right to terminate the promotion at any time with immediate effect. If this is the case, the Organiser will provide a notice on the website and it shall be the responsibility of the Participants to review such website in this respect. In such event, all Participants hereby waive any rights which they may have against any of the Organiser parties and acknowledge that they will have no recourse or claim of any nature against the Organiser parties.
11. The Organiser is not liable for any technical failure that may result in an entry not being successfully submitted. Any prize is accepted by a participant/winner at his/her own risk and the Organiser is not liable, at any time, for any defect in the prize.
12. The duration of this promotion may also be extended or curtailed at the sole discretion of the Promoters. If this is the case, the Organiser will provide notice of this on the website. All promotion queries must be directed to TLC Worldwide customer service email on [epsonbacktoschool@tlcrewards.com](mailto:epsonbacktoschool@tlcrewards.com) 08:30 to 16:30 Monday – Friday. Not available on weekends (Saturday and Sunday) and public holidays.
13. The Organiser reserves the right to block the Participants if found abusing the competition rules and mechanics.
14. If for any reason this activation is not capable of being carried on as planned, due to without limitation infection by any computer virus, bugs, tampering, unauthorized intervention, fraud, technical failure, act of God, war (whether or not declared), political coup or insurrection, rebellion, labor dispute, fire, epidemic, storm, flood, typhoon, explosion, legal

enactment, government directive, order or regulation, any law or regulation having force of law or any other reason or cause beyond the control of Epson or TLC Middle East which corrupts or affects the administration security, fairness or integrity or proper conduct of this activation, Epson, to the fullest extent permitted by law, reserves the right in its sole discretion to cancel, terminate, modify or suspend this activation and to disqualify any Participants who tampers with the activation and/or the entry process.

15. To the fullest extent permitted by law, TLC Middle East is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer software and/or equipment, failure of any e-mail account or any combination thereof.
16. Epson will be entitled at its sole discretion and subject to any applicable law, to cancel, terminate, extend or suspend the activation or to modify these terms and conditions at any time prior to the closing date.
17. The Promoter and Organiser shall not be liable for any loss or damage whether directly or indirectly whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any death or personal injury suffered or sustained by the Participant. Except for any liability which cannot be excluded by law, the Participant hereby releases Epson and TLC Middle East, and all persons or corporations associated directly or indirectly with the activation from any and/or all claims, demands and proceedings whatsoever arising as a consequence of:
  - Their participation in the activation.
  - Any breach of these terms and conditions.
  - The use or non-use of the reward.
18. This release and indemnity extend to and includes Epson and TLC Middle East, its parent company and its related bodies corporate, and its respective directors, officers, agents, contractors, employees and sponsors associated with or which is involved directly or indirectly with the activation. This release and indemnity continue forever and binds the Participants' heirs, executors, personal representatives and assigns.

**Data Protection:**

By entering this competition, I allow TLC to send or forward marketing material relating to products or services by entering this competition.

I.e (Email addresses only) for this campaign, will be shared with the authorized TLC Worldwide Group.