

## TERMS AND CONDITIONS OF CASHBACK PROMOTION 2023

### The Promotion

1. Purchase a new printer from the list in the table below (the “Selected Products”) between **19-01-2023 and 31-03-2023**, (the “Qualifying Period”) and claim up to **KES 22,000** cash back.

<b>Selected Printers</b>	<b>Cashback amounts*</b>	
EcoTank L3210	KES	3,000
EcoTank L3211	KES	3,000
EcoTank L3250	KES	3,100
EcoTank L3251	KES	3,100
EcoTank L3256	KES	3,100
EcoTank L3260	KES	3,800
EcoTank L3550	KES	3,700
EcoTank L4260	KES	4,700
EcoTank L5290	KES	5,900
EcoTank L5296	KES	5,900
EcoTank L5590	KES	6,200
EcoTank L6270	KES	6,900
EcoTank L6290	KES	7,600
EcoTank L1300	KES	8,500
EcoTank L15150	KES	19,100
EcoTank L15160	KES	21,200
EcoTank L6550	KES	15,100
EcoTank L6570	KES	16,600
EcoTank Pro L6580	KES	21,900
EcoTank M2120	KES	4,500
EcoTank M2140	KES	5,300
EcoTank M2170	KES	5,500
EcoTank M3140	KES	5,900
EcoTank M3170	KES	6,100
EcoTank M3180	KES	9,700
EcoTank M15140	KES	16,000
EcoTank Pro M15180	KES	22,000
EcoTank L1800	KES	12,200
EcoTank L805	KES	5,400
EcoTank L850	KES	7,600
EcoTank L8160	KES	9,100

\*cash back amounts include VAT

2. The Promotion applies to Selected Products purchased during the Qualifying Period directly from Epson or an Epson authorized reseller listed below:

ALMIRIA LIMITED
SMATSOFT TECHNOLOGIES LTD

WESTCOMHUB ENTERPRISE LIMITED
DN SOLUTIONS LTD
MARKSONIC COMPUTERS LTD
TEXT BOOK CENTRE
NAIROBI COMPUTERS DISTRIBUTORS LTD
OFFICE MART LIMITED
BRIGHTTECHNOLOGIES LTD
SIDRI TECHNOLOGIES LTD
GAAB COMMUNICATION LTD
DAACAD TECHNOLOGY LTD
MOMBASA COMPUTERS LIMITED
NOVELTY TECHNOLOGIES SOLUTIONS
COPIERFORCE (KENYA) LTD.
ONE WORLD TECHNOLOGY LIMITED
OM IT DISTRIBUTION LTD
OVERDRIVE CONSULTANTS (K) LIMITED
LIBAAN COMPUTERS & SERVICES
COMPSYS TECHNOLOGY LIMITED
SPACEMAN I.T MART
KIFICOM COMPUTERS
INNOVATIVE COMPUTER SOLUTIONS LTD
AL-IMAAN TECHNOLOGY LIMITED
SULTEC IT SOLUTIONS LTD
COASTAL IMAGE TECHNOLOGIES LTD
BRANDCART
ELEVETUS
JASATRONICS
ANCHOR
SMARTBUY KENYA LIMITED
ORBCOMM SYSTEMS
MICROCITY
COLORSONIC LTD
GRIND GROUP
DEMART INTERNATIONAL LTD
Wonder Technologies
Ubuntu Solutions Ltd

3. The Promotion is open to persons aged 16 years and above who are residents of Kenya and is subject to a maximum of 2 claims per household. Only 1 claim may be made per Selected Product.
4. The Promotion is open to end user customers only. Claims for Selected Products purchased which will be resold to a third party are not eligible for this Promotion. Resellers may not submit claims on behalf of their customers.
5. The Promotion is not open to Epson employees, agents, distributors, resellers, retail employees of participating stockists or anyone connected with the Promotion.
6. The Promotion is not available on any second hand, refurbished or reconditioned stock.

7. The claim for cash back must be made within 30 calendar days from the date of purchase. The closing date for claims is **30-04-2023**.

#### **How to Claim**

8. Claim online by going to [www.epson.eu/ecotankcashback](http://www.epson.eu/ecotankcashback), completing the claim form and submitting it together with a copy of proof of purchase and a photo of the serial number from the printer. You will be asked to provide your personal details including mobile phone number for M-PESA transfer purposes.
9. Proof of purchase should be a legible copy of the retail receipt or invoice clearly showing the retailer name, date of purchase, product name and purchase price.
10. Once a claim is received a confirmation of receipt will be sent by email.
11. The cash back payment will be made via M-PESA only within 30 days of receipt of claim validation. The Promoter will only make M-PESA transfer to a mobile number that is set up in the country where you made the purchase of the Epson product. The Promoter is not liable for any M-PESA transfer costs incurred relating to any transfers of the cash back payment. Accordingly, if your mobile phone company charges you, such charges will be deducted by your mobile phone company from the cash back amount. The promoter will make the payments from line +254722829533 under the name of Elishaba Ndwiga.
12. It is the person registering the claim's responsibility to ensure that the correct mobile phone number details have been recorded; if incorrect information has been provided and the Promoter makes a payment that is rejected or not received by you then the Promoter will not be responsible for re-issuing such payment.

#### **Restrictions**

13. Where the cash back payment constitutes a taxable benefit, the tax liability lies with the recipient.
14. If the Selected Product which is the subject of a claim is returned to the seller for any reason the customer's entitlement to claim cash back is forfeited and any cash back paid to the customer must be repaid to the Promoter within seven days.
15. The Promoter reserves the right to request additional evidence to help validate a claim if it believes that it may not be legitimate.
16. A claim will not succeed if:
  - a. The Selected Product was not purchased within the Qualifying Period
  - b. The claim form was not completed in full
  - c. The proof of purchase was not supplied or was illegible
  - d. A photo of the serial number from the Selected Product was not submitted
  - e. The claim was not submitted within 30 calendar days from the date of purchase
  - f. You have not complied with these terms and conditions

#### **Personal data**

17. During registration for the Promotion you will need to provide your personal data necessary for Epson to administer the Promotion. You will find more information in the [Promotions Privacy Information Statement](#). In addition to using your personal data for the Promotion, Epson also asks your consent for Epson to send marketing materials such as surveys regarding Epson branded products, newsletters and/or advertisements from Epson. You are not obliged to do so.

#### **General**

18. Promoter will not accept responsibility for lost claims. Promoter will reject claims received after the closing date and those which it reasonably considers to be incomplete, illegible or fraudulent.
19. These terms and conditions are governed by the laws of the country in which you have purchased Selected Product and come under the jurisdiction of the competent courts of that jurisdiction.

- 20.** By entering this Promotion, you confirm that you have read, understood and accepted these terms and conditions. The Promoter reserves the right to cancel or amend them without notice in the event of any circumstances beyond its reasonable control.

Promoter: The Promoter is Epson Europe B.V. having its registered office in Amsterdam, the Netherlands. For all correspondence please write to the following address: Epson European Marketing Department Kenya Cashback Promotion, Westside, London Road, Apsley, Hemel Hempstead, Herts HP3 9TD England